



WJS5 / WJS10 / WJS20
January 2012 Rate Module Update

Dear Valued Hasler Customer,

The United States Postal Service® will increase prices for First-Class Mail®, Priority Mail®, Express Mail®, Package Services and Extra Services on Sunday, **January 22, 2012**. The postage to mail a one-ounce First-Class business letter will rise by 1¢ to 45¢, the first such increase since May 2009. Your mailing equipment will require the enclosed rate and Zip/Zone software update in order to correctly calculate the new postage rates and fees.

Before installing the new rates, review the enclosed installation instructions (steps 1 – 6). It is a simple process that should take less than five minutes. After the new rate module is installed, please return the old rate module in the prepaid, self-addressed, padded envelope that arrived with this letter (step 7).

Please Note: It is the sole responsibility of the customer to install and verify that the rates are properly installed. Neopost USA will not be liable for rates that were not verified or installed properly.

For more rate change information, visit our website at: www.haslerinc.com/rate or the USPS website at: <http://www.usps.com/prices>.

For any administrative or technical questions regarding the January 22, 2012 rate change, you may contact us by telephone, fax, or email. When contacting us, please have your product model number, product serial number, and customer account number available so that our representatives can properly assist you.

Rate Change Customer Service (Rate Change / Billing Questions)

Monday to Friday: 7:00 AM to 7:00PM (Central Time)

Phone: 1-800-636-7678

Fax: 203-301-2620

Email: HaslerRateChange@neopost.com

Technical Services (Rate Change Installation / Equipment Questions)

Monday to Friday: 7:00 AM to 7:00PM (Central Time)

Phone: 1-800-636-7678

Fax: 972-241-9355

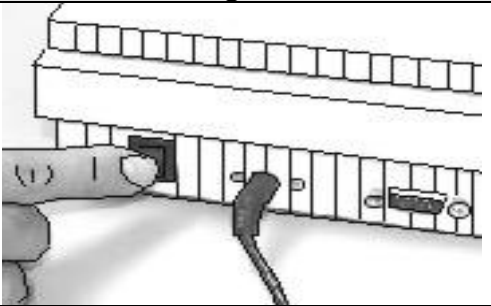
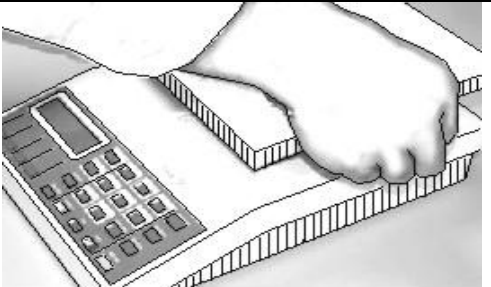

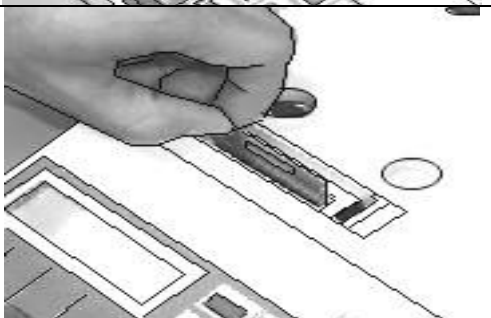
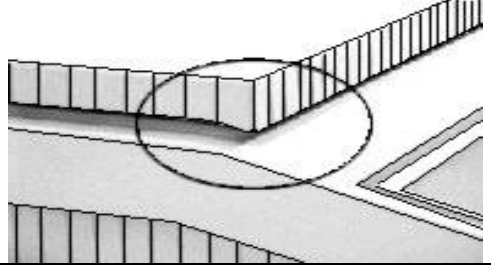
Email: support@neopost.com

We appreciate being your mailing system provider of choice and look forward to a long and rewarding business relationship.

Sincerely,

The Hasler Rate Change Team

WJS5, WJS10, WJS20 Scale - Rate Pak™ Installation Procedure - USPS - January 2012

Step	Action	Figure
1	<p>Turn the scale's power switch, located at the back of the scale, to the OFF position.</p> <p>Note: If the rate module is removed from the scale or installed with the power on, severe damage may occur to the scale.</p>	
2	Remove the scale platter.	
3	Remove the rate module cover from the top of the scale.	
4	Remove the rate module from the scale.	
5	Insert the new rate module. The rate module is designed to fit in only one direction. Rate module software version: HE.08.038	
6	Re-attach the rate module cover.	
7	<p>Re-attach the scale platter.</p> <p>Note: Verify that the scale platter's curved edging faces forward as shown.</p>	
8	The new rates have been successfully loaded. Turn the scale's power switch to the ON position.	
9	After the new rate module is installed, please return the old rate module in the prepaid, self-addressed, padded envelope.	